

# First Nations Housing Capacity Development



# Introduction

- **Background of Presenter**
- **3 Lessons Learned**





# Background of Presenter

- **First Nations Ancestry**
- **10+ Years Consulting exclusively for First Nations**
- **CEO, Aboriginal Housing Management Association**



## **3 Lessons Learned**

- **Good Governance: Separate Politics from Housing**
- **Good Information Systems: The Backbone of Your Housing Dept**
- **Good Staff: 3 Hard, 1 Soft Skill**



# Good Governance

- **Policies Aren't Enough; You need Clear Vision and Political Will**
  - **Clear Boundaries; Stick To 'Em**
  - **Common Mistake: Fuzzy or Overlapping Boundaries**
  - **Million \$ Trick: Managing the Few Rabble Rousers**
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# Good Information Systems

- **“Good Info”**: Accurate, up-to-date, accessible
- **Without it, your whole system is weak**
- **Fixing your IS requires a Different skill set than Managing it**







# Good Staff

- **Essential Skills: Organizational, Reading, Numeracy**
- **Key Soft Skill: People. Must be able to manage relationships; Community, Contractors, Council**



# Summary

- **Capacity development requires visionary planning and execution**
- **Remember: Good Systems and Good People are the foundation to success!**



# Questions And Comments

